**Project Development Phase**

**Model Performance Test**

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| Date | 21 February 2025 |
| Team ID | LTVIP2025TMID31070 |
| Project Name | educational organization using serviceNow |
| Maximum Marks |  |

**Model Performance Testing:**

**Performance Testing Template: Smart City Assistant (via IBM Granite LLM)**

| **S.No.** | **Parameter** | **Values** | **Screenshot** |
| --- | --- | --- | --- |
| 1 | **Model Summary** | Setup: IBM Granite (e.g., 3.2 8B‑Instruct) deployed via Watsonx for urban resource automation (e.g., traffic, waste, energy) using objects like IoT feeds. |  |
| 2 | **Accuracy** (Task-specific metrics) | * Service categorization accuracy: \_\_%<br>- Energy demand forecasting accuracy: \_\_%<br>- Pollution anomaly detection accuracy: \_\_% |  |
| 3 | **Confidence Scores** (e.g., YOLO‑style) | For geospatial object detection in city maps (e.g., vehicles, bins, streetlights): 92%+ confidence. Use LLM's multimodal and vision capabilities. |  |

**Context: Why IBM Granite LLM Fits This Use Case**

* **Multimodal & Reasoning Capabilities**: Granite 3.2 models provide image understanding (through Granite Vision) and advanced chain‑of‑thought reasoning—ideal for processing visual city data like satellite imagery or sensor maps [reddit.com+15ibm.com+15forbes.com+15](https://www.ibm.com/new/announcements/ibm-granite-3-2-open-source-reasoning-and-vision?utm_source=chatgpt.com).
* **RAG & Real-Time Context**: Granite supports retrieval-augmented generation (RAG), enabling real-time lookup (e.g., current traffic stats or service guidelines) to deliver precise citizen-facing responses [forbes.com+1ibm.com+1](https://www.forbes.com/sites/stevemcdowell/2024/10/23/ibm-granite-30-practical-open-source-llm-for-enterprise-applications/?utm_source=chatgpt.com).
* **Enterprise-Grade Safety & Control**: The Granite Guardian suite enforces content safety, confidentiality, and factual grounding—key for handling sensitive city data [ndtvprofit.com+2crn.in+2indianexpress.com+2](https://www.crn.in/news/ibm-introduces-granite-3-0-high-performing-ai-models-built-for-business/?utm_source=chatgpt.com).
* **Time-Series Support**: Granite includes time-series models to forecast trends—e.g., city energy usage or pollution levels—complementing the LLM's planning output [ibm.com+1forbes.com+1](https://www.ibm.com/granite?utm_source=chatgpt.com).

**️ How to Populate the Template**

1. **Model Summary**:
   * Specify the exact Granite variant used (e.g., Granite-3.2-8B-Instruct with Vision and Guardian).
   * Describe LLM workflows—e.g., "Multimodal pipeline: satellite image + sensor data → Vision model for detection → RAG augmentation → Instruct model for citizen-facing explanation."
   * Capture a screenshot of the assistant in action (e.g., extracting bin locations or identifying streetlamp faults).
2. **Accuracy**:
   * For classification tasks like “automated request triage”: record metrics like Precision, Recall, F1.
   * For regression/forecasting (e.g., predicting daily energy usage): report MAE, RMSE, and R².
   * Include screenshots of performance dashboards or confusion/error charts.
3. **Confidence Scores**:
   * Use confidence metrics from visual detections (e.g., YOLO-like outputs from Vision model).
   * If the Vision model reports a 92% confidence for detecting a vehicle or streetlight, log that.
   * Capture annotated image outputs with bounding boxes and confidence percentages.

**✅ Example (Illustrative)**

| **S.No.** | **Parameter** | **Values** |
| --- | --- | --- |
| 1 | Model Summary | Granite-3.2-8B-Instruct + Vision + Guardian via Watsonx. Pipeline: road cam → Vision detection (vehicles, potholes) → Instruct generates citizen alert. |
| 2 | Accuracy | - Road hazard classification: Precision 92%, Recall 89%, F1 90% - Energy forecast (24h): MAE 4.1 kWh, RMSE 5.2 kWh, R² 0.88 |
| 3 | Confidence Scores | - Vehicle detection: 97% confidence - Pothole detection: 92% confidence |

You can fill out the **Screenshot** column with actual UI grabs—like Vision model outputs, model performance charts, or prompt flows.